Sant Gadge Baba



Amravati University

Department of Lifelong Learning & Extension

Short Term Certificate Course

(3 Month)

Syllabus

for

Certificate Course in Soft Skill & Personality Development

Unit I:

KNOW YOURSELF

SWOT Analysis; Importance of attitude, self-esteem, courage, confidence, reading and reflection; Dreams to Reality stories; Purpose of life; Case study; Related activities

Unit II:

MOTIVATION

Importance of motivation; Internal and external motivation; Self talk; Growth mindset; Case Study; **Related** activities

Unit III:

GOAL SETTING

Dreams and Goals; Setting Goals; Types of Goals (Short term, long terms, life time); Case Study; Related activities

Unit IV:

TIME MANAGEMENT

Time as a resource; Identification of time wasting; Prioritizing work to be done to do list; Check list; Case study; Related activities

Unit V:

PRESENTATION SKILL

Correctness of language; Clarity of words, thoughts and ideas; Gestures and manners Speed, audibility, voice modulation; Eye contact, body posture and facial expression; Case study; Related activities

Unit VI:

STRESS MANAGEMENT

Causes of Stress; Important of stress; How to manage stress? Mediation and the application; Case study; **Related** activities

Unit VII:

GROUP DISCUSSION

What is group discussion? Types of group discussion; Skills for group discussion; Case study ; Related activities

Unit VIII: INTERVIEW SKILL

What is interview? Preparation of interviews; Conventional interviews; Modern Interviews-eg Telephonic interview, interview using internet etc; Case study; Related activities

Unit IX:

EFFECTIVE COMMUNICATION SKILL

Self-communication; Communication with others; Verbal communication; Nonverbal communication; Case Study; Related activities;

Unit X:

ICT

Working with computer; Making PPT and presenting it; Communication- email, Facebook, WhatsApp, etc; Social media benefits and drawbacks; Case Study; Related Activities